



Child healthcare advice, providing you with help and peace of mind.

BabyLine (1 call)

Need medical advice regarding your child's health?



1. Specialist Paediatric Nurses advise you with the best next steps and also offer guidance regarding daily care, nutrition, teething and development milestones.
2. Saves you time: no waiting for an appointment when you need urgent answers.
3. Saves you money: limits unnecessary paediatric doctor visits.
4. Gives you peace-of-mind: healthcare advice when your infant needs it.



Quality healthcare



On-demand services



Pay as you need



No monthly commitment

FAQ's

What is included with BabyLine (1 call)?

You have the once-off opportunity to call BabyLine and speak to a specialist Paediatric Nurse. The nurse will provide you with advice on the next best steps to care for your baby or toddler.

What is not included in BabyLine (1 call)?

The paediatric nurses cannot provide any medication or a script for scheduled medication. The nurse will advise you if it is preferable that you visit your GP or Paediatrician.

Will I need to pay anything extra out of my own pocket?

No, this service entitles you to a once-off call to the BabyLine advice service. However, any medication or GP or Paediatrician visits will need to be paid by you.

Can I purchase this service for someone else?

Yes, you may gift this service to another individual to redeem. If this service is provided as part of an employment benefit, please refer to your company's policy for more information.